## **Professional Image**

## **Customer Satisfaction Survey**

**Thank you** for taking the Customer Satisfaction Survey. The survey should take only a couple minutes of your time to complete. Click the "Submit by Email" button to submit the survey.

Please rate your satisfaction level with each of the following statements.					
1 = very satisfied 2 = somewhat satisfied 3 = neutral 4 = somewhat dissatisfied 5 = very dissatisfied					
	1	2	3	4	5
1. How satisfied are you with the solutions offered by customer service?	$\circ$	0	$\bigcirc$	$\bigcirc$	$\circ$
2. How satisfied are you with delivery time?	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
3. How satisfying is the quality of the product?	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
4. Rate your satisfaction with your experience with Professional Image's performance?	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
5. Rate your overall satisfaction with the product.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
6. Rate your overall satisfaction with the customer service.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
7. Overall, how satisfied are you with Professional Image as a company?	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
8. How can Professional Image improve your customer experience?					
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